

## ASK THE COMPUTER SURGEON

### Area computer guru ready to field all your digital queries

Have you noticed that we live in a fast paced ever changing age of technology? As technology increases in complexity and usefulness, we become more and more dependent. Everything is great until we hit a snag. What kind of snags do you run into? Do you have problems sending e-mails? Do you have problems connecting to the internet? Do you hear funny noises from your computer? Some snags stop you dead in your tracks – has your computer ever crashed? Has a virus ever shut you down? Where do you turn?

Computer Surgeon is available to evaluate, diagnose and treat your problems. We can help! We can help with parental controls, antivirus software, internet tracking, and anything else your teenager might have discovered on the web! We have a great team who bring experience, knowledge and skills together to serve your needs.

In an effort to educate and service the needs of the community, we are embarking upon a joint effort with The Post to write a question and answer column on technology. You ask the questions and Computer Surgeon will supply the answers. Computer Surgeon was started in Rittman in the late 1990's. The vision was to serve home users and small businesses. Today Computer Surgeon is thriving and striving to continue this mission. You may drop your computer at our office located at The Business Technology HUB at the corner of Seville Rd. and Weber Drive. Pick-up and delivery service is also available. Please call 330.352.7460 if you have any questions or visit us at [www.compusergeon.com](http://www.compusergeon.com).

We all have questions on technology. Where do you turn to get the answers? Who do you believe? Who do you trust? Are sales people trying to sell you the latest “gadget” because you need it or because they need to sell it? We would like to become the people you trust with your technology questions. We will guide you down the right track on software, hardware, spyware, repairs, upgrades, security alerts and any other technology issues. You may submit questions or comments to [questions@compusergeon.com](mailto:questions@compusergeon.com) or send them to:

**Computer Surgeon Questions  
600 Weber Drive  
Wadsworth, OH 44281**

Please include your name, phone number and/or e-mail address. We will have a drawing for a \$25.00 gas card each month from the names of those whose questions are printed. We look forward to the opportunity to serve and educate you in this forum.

Ever wonder what a cookie is and what you should do about it? Read our column next week to find out!